

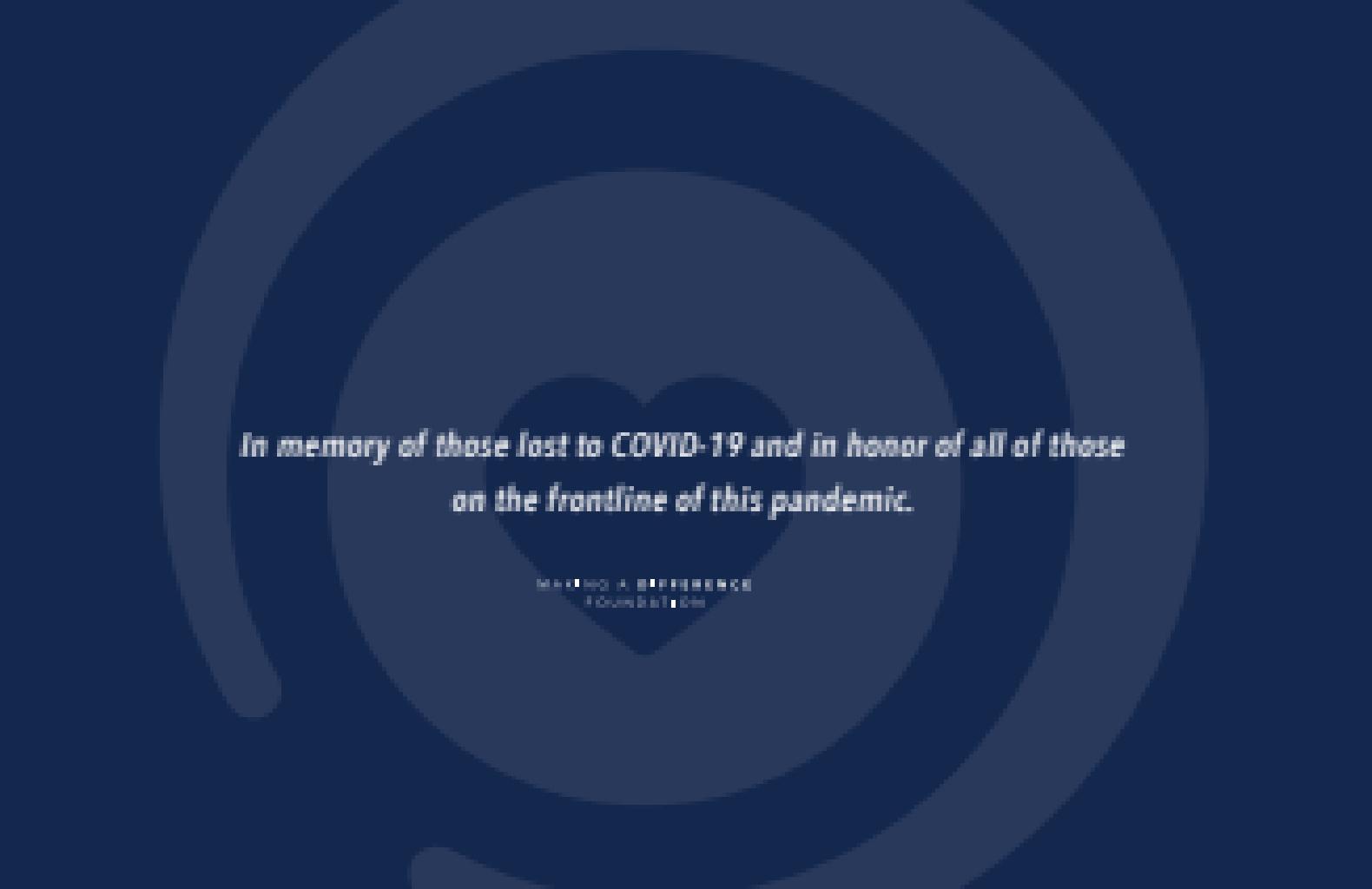


MAKING A DIFFERENCE
IN HUMAN SERVICES

MAKING A DIFFERENCE TOGETHER IN A TIME OF CRISIS

↔ 2020 ANNUAL REPORT ↔





*In memory of those lost to COVID-19 and in honor of all of those
on the frontline of this pandemic.*

MAKING A DIFFERENCE
A Forum on COVID-19



DEAR FRIENDS,

"In every crisis, should we continue with the higher path – the path of compassion, courage, understanding and love?"
—Amit Khera

Like many organizations, the Compassion partners faced an unexpected reality change in 2020. As the unprecedented gravity throughout the month's onset of our COVID-19 crisis and goals were immediately made obvious. Our mission to support healthcare providers and CHS Healthcare employees in their healthcare passion is given back to them as well as our staff who joined or volunteered to offer and support the care of the world and our children and families because of COVID-19.

We were blessed that the Making a Difference Foundation was able to quickly pivot from our original goals in supporting the CHS Healthcare employees, healthcare providers, and compassion sharing with the pandemic. Over this year we provided \$100,000 in COVID-related financial grants. The grants went into three main areas: providing assistance to frontline healthcare providers, supporting CHS Healthcare employees, and helping healthcare clinics provide COVID-19 care in underserved communities.

During this unprecedented pandemic, healthcare providers were in demand because of their talents and saving thousands of lives. Our disaster relief grants focused on frontline healthcare providers and giving them critical support. Through family organizations whose services range from providing food to healthcare workers, shipping in personal protection equipment, COVID-19 testing kits and training for frontline personnel, to deploying medical and nutrition teams to underserved areas that were hardest hit by the pandemic, such as the Navajo Nation.

Through our sustainable healthcare grant program partnerships, we provided valuable financial gifts to several healthcare clinics helping the underserved in our local communities. Our partner clinics, such as the People's Health Clinic in Utah and the Central Center in Florida, quickly moved to the early stages of the pandemic, having needed to shift their

focus to include COVID-19 treatment and education for their patients. We provided \$10,000 in ongoing grants to these and our other partner organizations.

Much of our time and resources in 2020 was shifted to help CHS Healthcare employees, another the disruption and uncertainty caused by the pandemic. In March, we created the Compassion Immediate Relief Fund which provided small positive individual relief for financial issues. Over the course of 2020, the fund provided \$10,000 in relief to over 1200 CHS CHS employees who had larger financial needs, the Making a Difference Foundation increased focus on our partner organizations, the CHS Employee Compassion Fund (ECF), to provide larger grants. The foundation provided \$100,000 in donations to the ECF to help them offer some of the almost \$100,000 in financial needs grants provided to CHS employees.

Although 2020 was the year that we pivoted at the Making a Difference Foundation, as we look back, we are both extremely grateful and honored that we are able to help in this response of COVID-19. As we move into the new year, we are looking forward to continuing our efforts in our mission of supporting healthcare providers and CHS Healthcare employees in their passion of making a difference in their communities and across the world.

Thank you all for your belief in our work and ongoing contributions. Without you, none of this happens.



Karen Khera
President
Making a Difference Foundation



Christian VanCampen
Chair Board of Directors
Making a Difference Foundation

ASSISTING FRONTLINE HEALTHCARE PROVIDERS



**\$125,000 GIVEN
TO SUPPORT THESE
ORGANIZATIONS:**

- American Red Cross
- Catholic Relief Services
- Direct Relief

- Feeding America West Central Kitchen
- Hand in Hand International
- International Medical Corps

- Center for Disaster Philanthropy
- Direct Relief
- Kaiser Permanente

- Salt River Health System
- Salt Valley Health Fund
- Solutions in Medicine of Northern Nevada

MAKING A DIFFERENCE IN AREAS OF CRISIS

Each year, the Making a Difference Foundation has committed to providing basic and emergency relief and resources to areas of disaster. However, a world-wide pandemic is not something we even know to begin to, and we have rallied our medical allies around to respond as quickly as possible.

Protecting and supporting medical providers was at the very heart of our desire to help. It was clear from the very beginning of the pandemic that our country was unprepared with enough personal protective equipment (PPE) and other supplies to fight COVID-19. In cooperation with Direct Relief and Salt Valley Health Fund, we purchased vital supplies, and continue to support this work. Through our 2020, we have also given organizations who were finding ways they could help and support the work of healthcare providers, including local and rural clinics we could, or provided financial support to these great nonprofits.

We reached out to medical providers and asked them how we could help. Through our community of providers, we were able to assist (prior to named nonprofit organizations, including Kaiser Permanente and Solutions in Medicine of Northern Nevada, who both were seeking funds to provide medical aid to those impacted by the Coronavirus).

The pandemic impacted native and indigenous communities harder than most. Having eight native tribes in our state, we wanted to make sure we supported those who were most devastated by the impact of this virus. Overhauling care for the Salt River Health System and the Salt Valley Health Fund, to provide elder care and direct medical care for COVID-19 related illnesses within these communities.

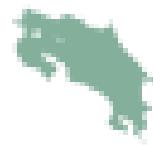
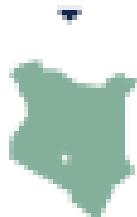
AN UNEXPECTED YEAR FOR MEDICAL MISSIONS

The Making a Difference Foundation had planned for 2020 to be the keystone for medical missions, not only the number of trips, but also the number of providers participating in trips. During the early months of the year we were able to support providers on three trips. Shortly after these missions, the pandemic required us to cancel or postpone all planned trips for 2020.

Not having trips to go on medical missions was hard for us, our providers, and patients. In the heart of our purpose is helping the needs of underserved communities around the world. We know this work is vital and we are excited for when we can again help healthcare providers find their purpose in giving back through medical missions.

CUSCO,
PERU

LIBERIA,
COSTA RICA



SUPPORTING PROVIDERS ON MEDICAL MISSIONS



SUPPORTING CHG HEALTHCARE EMPLOYEES



The Making a Difference Foundation was created from the generosity and compassion of the employees of CHG Healthcare, a healthcare staffing company based in Salt Lake City, Utah.

A key aspect of our mission is to help support CHG employee's position in our local and CHG communities. This amazing group of people is a key to our success!

The CHG Foundation and the Foundation throughout the country. Many employees have partners, spouses, and family members losing employment, reduced hours, or very difficult pay cuts. Recently forced to make the most difficult financial decisions and often employees have themselves reaching for support from their family members.

Due to the pandemic hitting the United States, the Foundation was able to establish a position under the Internal Revenue Code to provide emergency grants to CHG Foundation to set up new programs to help those in need. Being a small and local foundation, we are able to quickly grant our need and create a grant fund available for employees most impacted by the pandemic. This is CHG Healthcare's giving initiative under a foundation in the foundation that we are the and money for which could be known as the Community Impact Relief Fund.

AN ORGANIZATIONAL SHIFT TO ADDRESS URGENT NEED

CORONAVIRUS IMMEDIATE RELIEF FUND

The creation of the Coronavirus Immediate Relief Fund (CIRF) moved very quickly. We knew that the pandemic impacted every employer in some way. However, it was impossible to know how many people truly faced homelessness or food insecurity. The purpose of the CIRF grants were to give immediate help to those in need. We knew that CIRF grants could help more basic needs than grants through other more substantial supplemental funds through other community engagement resources.

And because also that the virus was spreading quickly, the foundation continued to help expand more financial resources, so learned that CIRF grants could help everyone make it through. Then, we extended the program offering any employer facing financials could be supported relating to food, housing or medical needs, to apply for a second grant of CIRF.

The challenges of 2020 are over. The foundation will continue to provide its employees of 2020 who transition with their names, who truly had no other reasonable aid, and who have been an asset of continuing the continuation to have been able to find a level of support during this crisis.

869
GRANTS
AWARDED

313
2ND ROUND
GRANTS

\$268,700
TOTAL FUNDS
AWARDED



"I can't tell you how grateful I am to you and all of the other people in the organization that really do strive to "Make a Difference." Your efforts and energy are greatly appreciated in this time. While financially we're still going to be challenged over the coming months, we've received some relief in our household when it comes to food. I've reported that we'll get through these tough times. Thank you, thank you, thank you!"



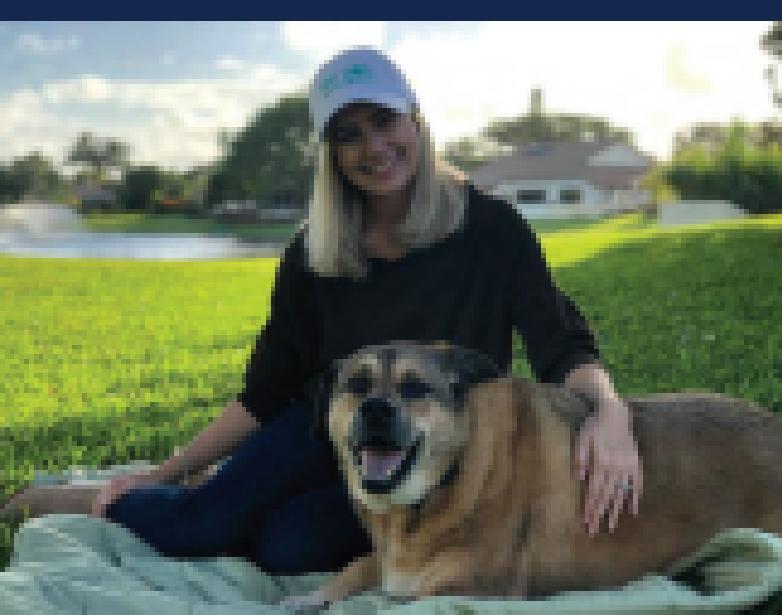
"Thank you so much for your generosity. My husband lost his job due to COVID, and we had nowhere to go in a different spot than normal. Luckily, Ann still employed, and I work with such wonderful, kind, and caring people like you. We appreciate this community and it will assist us greatly. Again, thank you so much!"

"Thank you so much for your help so that this meant more to me than you will ever know! It might be just a small amount of money but the relief from the stress of how to come up with money for rent is a blessing!"



SUPPORTING THE PASSIONS OF CHG EMPLOYEES

Part of our core work is supporting the passions of CHG employees through local grants. If an employee is actively involved through volunteering with a nonprofit they can apply for a grant. Since CHG employees have local passions including dogs, wildlife, families, pets, homelessness, education and more, CHG employees are a diverse group of individuals, and they found that supporting a cause is often a great way to give back to the community areas passionate about. However, you were so encouraged by the positive ways that employees began to plan and change their plans to help with the passions on surfaces to fulfill their mission in one of the most trying times in history. And we are so happy to have given back to many a worthy cause with CHG employee grants!



ANIMALS PET

Through animals is used with kids, connections for families pets, homeless dog adoption, rehabilitation services or fosters dogs.

Big Dog Ranch Rescue

Julian Hansen Family

Intervention Therapy Animals

Matthew's Animal Sanctuary



CHILDREN

Education, food for the weekend, healthcare support for families with a child that has special needs, supports for disabled youth, mental emotional learning for personal growth. Mentoring is also helped.

Florida House

FLABBB

Florida Adoption Network

Florida First Project

Fluor Kids Foundation



EDUCATION

Creating a safe learning environment for kids, providing resources to help with homework, addressing emotional and academic needs of youth, after school programming, school building, after school help with reading and reading comprehension.

Big Brothers

Big Sisters Foundation

Big Brothers

Big Sisters Academy



ENVIRONMENT

Helping to protect the natural environment through community collaboration, conservation and education.

Blue Earth Ranch



COMMUNITY

Child support, families, family support, education, food/water/medicine services, learning programs, home repair for low income organizations.

Family Promise of Central Florida

Rebuilding Together Research County

Rockbridge Davis Memorial Foundation

Salvation Army Palm Beach County

Service of the Heart



HEALTH CARE

Since 1996, a comprehensive medical health for families, assessment and prevention of disabilities, providing the highest standard of medical care to those in need of assistance.

Broward County Health Department

National Health Care Alliance

Open Recovery Center

The Children's Center



24 GRANTS
AWARDED
TOTALING
\$36,700

STRENGTHENING OUR COMMUNITIES & PARTNERSHIPS

Quality healthcare has faced a challenge for many individuals, families, and communities across the country this year. These less fortunate people who were already living paycheck-to-paycheck are now dealing with additional financial challenges of access to medical care. It is the theme that the Foundation for Health is not only a partner focused on providing healthcare in underserved communities.

2020 was a year to shift and adapt. Our partners moved quickly to help those in need.

It is very proud to say that in 2020 each Foundation for Healthcare Partner adapted their mission to fully address the needs of the community during this unprecedented time. From information about COVID-19 to urgent safety needs, to providing healthcare to the most vulnerable, these organizations have gone above and beyond to make a difference.

SUSTAINABLE HEALTHCARE PARTNERS



LOOKING AHEAD

As we head into a new year, we are hopeful that with the announcement of a proposed vaccination that life may soon return to something a little more normal. The wait is not yet over, and the journey ahead will be full of challenges. However, the Making a Difference Foundation is committed more than ever to our mission to support and uplift the passions of medical providers and CHG employees to provide better care, compassion, and a world that works.

Recovering from a worldwide pandemic will take time. We will need to continue to encourage and support those living with disabilities to their full potential in our return to normal. Families will need to gain trust and confidence with organizations committed to helping us all recover from this pandemic. CHG, or the Making a Difference Foundation, are looking forward to and are committed to showing up and helping in any way we can.





2020 FINANCIALS

MISSIONS & HOSPITAL FOUNDATION | FINANCIAL STATEMENT | JANUARY 1, 2020 THROUGH DECEMBER 31, 2020

CONTRIBUTIONS

CHI HEALTHCARE	\$75,000
CHI EMPLOYEE	\$6,120
MEDICAL MISSION DONATIONS	420
EXTERNAL (2020)	\$21,740
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TOTAL CONTRIBUTIONS	\$93,860

INVESTMENT INCOME

	\$8,380
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DECREASE IN AVAILABLE FUNDS

(\$8,380)

PROGRAM SERVICES DISBURSEMENTS

LOCAL GRANTS	\$6,700
SUSTAINABLE HEALTHCARE GRANTS	70,000
MEDICAL MISSION GRANTS	37,100
DISASTER RELIEF GRANTS	35,000
FINANCIAL GRANTS (2020)	260,700
CHI EMPLOYEE COMPENSATION FUND	380,100
PAID TIME OFF	734,147
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TOTAL PROGRAM SERVICES	\$1,091,247

FUNDS AVAILABLE

(BALANCE AS OF 12/31)	
	(\$1,091,247)

FUNDS AVAILABLE

(END OF 2020)	
	(\$1,091,247)

OPERATING EXPENSES

MARKETING	\$1,400
OTHER EXPENSES	4,700
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TOTAL OPERATING EXPENSES	\$6,100

THANK YOU

A very special thank you to all the people whose passion and generosity allow us to make the Making a Difference Foundation work. Your help guides our work and helps us stay focused on our mission, even during a worldwide pandemic.

Thank you to our dedicated staff of passionate people who take our work very seriously but make each day in the office enjoyable. Together we are making a positive difference of positive change in the world.

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DONORS

We could not exist if we could not be present, challenging, supporting ourselves. We are a world forever under construction.

JOIN US

To learn more about medical mission trips or contribute to the foundation visit makingadifferencefdn.org and follow us on Instagram @makingdifferencefoundation.

Employees who wish to apply for a grant can find information and an application on the "Making a Difference Foundation" page on the CHG intranet.

If you have any questions, please email: information@makingadifferencefdn.org





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