

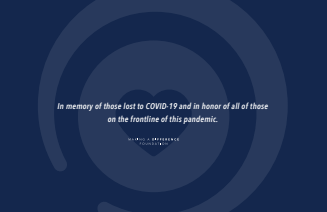


MAKING A DIFFERENCE
IN COMMUNITY HEALTH CARE

MAKING A DIFFERENCE TOGETHER IN A TIME OF CRISIS

— 2020 ANNUAL REPORT —





*In memory of those lost to COVID-19 and in honor of all of those
on the frontline of this pandemic.*

MAKING A DIFFERENCE
A Group & a Tribe



DEAR FRIENDS,

Like many organizations, the Coronavirus pandemic caused us to dramatically change in 2020. As the stress and grief throughout the world, most of our 2020 plans and goals were immediately made obsolete. Our mission to support healthcare providers and CMO/Healthcare employees to find their passion to give back to their communities was sadly not missed as individuals and communities around the world went into lockdown and isolation because of COVID-19.

We were thrilled that the Making a Difference Foundation was able to quickly pivot from our original plans to supporting the CMO/Healthcare employees, healthcare providers, and nonprofits dealing with the pandemic. Over this year, we provided \$180,000 in COVID-related resource and grants. The grants went into three main areas: providing assistance to frontline healthcare providers, supporting CMO/Healthcare employees, and helping healthcare clinics provide COVID-19 care in underserved communities.

During this unprecedented pandemic, healthcare providers were front lines. Because of their duties, we'll hearing those who contacted the virus. Our disaster relief grants focused on frontline healthcare providers and getting them needed support. We gave funds to organizations whose services were frontlines: providing food to healthcare workers, shipping in personal protective equipment, COVID-19 testing kit and training for frontline personnel, for deploying medical and social isolation tents in underserved areas that were hardest hit by the pandemic, such as the Navajo Nation.

Through our sustainable healthcare grant program partnerships, we provided valuable financial gifts to several healthcare clinics helping the underserved in our local communities. Our partner clinic, such as the People's Health Clinic in Utah and the Cancer Center in Florida, quickly found all the early stages of the pandemic that they needed to shift their

focus to include COVID-19 treatment and education for their patients. We provided \$75,000 in ongoing grants to these and our other partner organizations.

Much of our time and resources in 2020 was shifted to help CMO/Healthcare employees weather the disruption and uncertainty caused by the pandemic. In March, we created the Coronavirus Immediate Relief Fund which provided small grants to individuals who felt financial stress. Over the course of 2020, the fund provided 867 grants totaling over \$240,000. For employees who had larger financial needs, the Making a Difference Foundation turned to one of our partner organizations, the CMO Employee Compensation Fund (CECF), to provide larger grants. The foundation provided \$700,000 in donations to the CECF to help them offset some of the almost \$100,000 in financial needs grants provided to CMO employees.

Although 2020 was the not the year that we planned at the Making a Difference Foundation, as we look back, we are both extremely grateful and honored that we were able to help in the response of COVID-19. As we move into the new year, we are looking forward to recommitting our efforts to our mission of supporting healthcare providers and CMO/Healthcare employees find their passion of making a difference in their communities and across the world.

Thank you all for your belief in our work and ongoing contributions. **Without you, none of this happens.**



Kristi Kallala
President
Making a Difference Foundation



Christine Van Campen
Chair, Board of Directors
Making a Difference Foundation

*"In every crisis, should we can find it, take the higher path -
the path of compassion, courage, understanding and love."*

—MARTIN LUTHER KING, JR.

ASSISTING FRONTLINE HEALTHCARE PROVIDERS



MAKING A DIFFERENCE IN A TIME OF CRISIS

Each year, the Making a Difference Foundation has committed to providing funds to help communities affected and devastated by natural disasters. However, a world-wide pandemic is not something we ever knew how to plan for, and we were not even so needed to adapt our work to respond as quickly as possible.

Prioritizing and supporting medical providers was at the very heart of our desire to help. It was clear from the very beginning of this pandemic that as a community we were not prepared with enough personal protection equipment (PPE) and other supplies to fight COVID-19. So organizations like AmeriCares and Direct Relief began to provide these vital supplies, and we decided to support this work. Throughout 2020, we found other great organizations who were finding ways they could help and support the work of healthcare providers (including local and travel). Whenever we could, we provided financial support to these great nonprofits.

We reached out to medical providers and asked them how we could help. Through our community of providers, we were able to connect with several incredible organizations, including Inogen Memorial Clinic and Telemedicine in Medicine of Southern Brazil, who both were working hard to provide medical care to those impacted by the Coronavirus.

This pandemic impacted native and indigenous communities harder than most. Having eight native tribes in our state, we wanted to make sure we supported those who were most devastated by the impact of this virus. Donating went to the Utah Navajo Health System and the Utah Tribal Health Fund to provide other services and direct medical care for COVID-19 related illnesses within these communities.

**\$125,000 GIVEN
TO SUPPORT THESE
ORGANIZATIONS:**

- AmeriCares
- Direct Relief
- Inogen Memorial Clinic
- International Medical Corps
- Project Hope / World Central Kitchen
- World for Good International
- International Medical Corps
- United Nations World Food Programme
- UN Medical Corps
- Utah Navajo Health System
- Utah Tribal Health Fund
- Telemedicine in Medicine of Southern Brazil

AN UNEXPECTED YEAR FOR MEDICAL MISSIONS

The Making a Difference Foundation had planned for 2020 to be the largest year for medical missions, not only the number of trips, but also the number of providers participating in trips. During the early months of the year we were able to support providers on their trips. Quickly after these missions the pandemic required us to cancel or postpone all planned trips for 2020.

Not being able to go on medical missions was hard for us, our providers, and patients. At the heart of our partner nonprofit is addressing the medical underserved communities around the world. We know this work is vital and we are excited for when we can again help healthcare providers find their passion in giving back through medical missions.



SUPPORTING PROVIDERS ON MEDICAL MISSIONS



SUPPORTING CHG HEALTHCARE EMPLOYEES



The Making a Difference Foundation was created from the generosity and compassion of the employees of CHG Healthcare, a healthcare staffing company based in Salt Lake City, Utah.

A key aspect of our mission is to help support CHG employee's passion to give back, and COVID challenged this amazing group of people in a way no one anticipated.

The initial lockdown and shutdowns through this economy, many employees found partners, spouses, and family members facing unemployment, reduced hours, or significant pay cuts. In order to meet the months there were increased financial pressures and other employees found themselves needing to support extended family members.

Due to the pandemic being declared a federal disaster, the foundation was able to avail itself of provisions under the Internal Revenue Code to provide emergency payments, permitting foundations to set up new programs to help those in need. Being a small and lean foundation, we were able to quickly grant our goal and create a grant fund available to employees most impacted by the pandemic. Due to CHG Healthcare's principled mission, made a viable donation to the foundation that was then used money for what could be known as the Coronavirus Immediate Relief Fund.



AN ORGANIZATIONAL SHIFT TO ADDRESS URGENT NEED

CORONAVIRUS IMMEDIATE RELIEF FUND

The creation of the Coronavirus Immediate Relief Fund (CIRF) moved very quickly. We knew that the pandemic impacted every employer in some way. However, it was impossible to know how many people truly found themselves and their families in harm's way. The purpose of the CIRF grants were to give immediate help to those in hardest hit families. We found that \$500 grants would help most basic needs to get them through to when more substantial support could kick in through either the community or government resources.

Just because clear that the virus was spreading quickly, the facilities continued and people experienced more financial stress, we learned that \$500 was not enough to help everyone make it through. Thus, we extended the program allowing any employee facing immediate need for support relating to food, housing or medical costs, to apply for a second grant of \$250.

The challenges of COVID were vast. The foundation staff will forever be grateful to employees of C&D who have lost wife, their careers, who have lost some irreplaceable skills, and who have been so much part of our way. We are honored to have been able to lend a hand of support during this crisis.



"Thank you so much for your generosity. My husband lost his job due to COVID and we had ourselves in a different spot than normal. Luckily, I am still employed, and I work with such wonderful, loving, and caring people like you. We appreciate this immensely and it will assist us greatly again, thank you so much."

"I can't tell you how grateful I am to you and all of the other people in the organization that really do strive to "Make a Difference." Your efforts and energy are greatly appreciated in this time. While financially, we're still going to be challenged even the coming weeks, we've received some relief in our household when it comes to food. It's hopeful that we'll get through these tough times. Thank you, thank you, thank you!"



869
GRANTS
AWARDED



513
2ND ROUND
GRANTS



\$268,700
TOTAL FUNDS
AWARDED



SUPPORTING THE PASSIONS OF CHG EMPLOYEES

Part of our core work is supporting the passions of CHG Employees through local grants. If an employee is actively involved through volunteering with a nonprofit they can apply for a grant. Employees receive financial support for many challenges they face, and the patients will benefit most of their plans. CHG employees are a generous group of individuals and they found volunteering to not be able to get out and volunteer for the cause they were passionate about. However, we were so encouraged by the creative ways that nonprofits began to plan and change their plans to help with the patients or continue to fulfill their mission in one of the most trying times in history. And we are so happy to have given funds to many amazing nonprofits our CHG employees care about.



ENVIRONMENT

Helping to protect the marine environment through community collaboration, conservation and education.

Blue Ocean Foundation



FAMILY COMMUNITY

Child support, foster care, family support, education and integration services, learning programs, home repairs for low-income neighborhoods.

County Office of Good Rights
Rebuilding Together Nassau County
The Andrew Davis Memorial Foundation
NYC and South Palm Beach County
NYC of the Triangle



HEALTHCARE

Crisis intervention, comprehensive mental health for families, awareness and prevention of blood clots, providing the highest standard of medical care to those in need of assistance.

South County Blood Clot Awareness
National Blood Clot Alliance
Rays Recovery Center
The Children's Center



ANIMALS PET

Therapy animals to read with kids, vaccinations for homeless pets, fostering dog adoption, rehabilitation services for stray dogs.

Big Dog Beach Rescue
Halter House Society
International Therapy Animals
No Animal's Behind Bars



CHILDREN

Adoption, food for the weekend, healthcare support for families with a child that has special needs, support for LGBTQ+ youth, social emotional learning for personal growth, drawings in art class.

Exotic House
HARVARD
The Adoption Exchange
The Prouty Project
Wild Kid Foundation



EDUCATION

Creating a safe learning environment for kids, providing instruction to help with homework, addressing emotional and cultural needs of youth, after school mentoring programs, skill building after school, help with vocabulary and reading comprehension.

NY Foundation
Nassau Education Foundation
NY Learning
NY Dream Academy



24 GRANTS
AWARDED
TOTALING
\$36,700

STRENGTHENING OUR COMMUNITIES & PARTNERSHIPS

Providing access to quality healthcare has become a challenge for many individuals, families, and communities across the country for decades. Those are our partners and people who were already living paycheck-to-paycheck/food-insecure/struggling with additional financial hardship and/or at some point medical care. We know like these that the foundation is that that's our singular partner focus and our providing healthcare is undiminished commitment.

2020 was a year to shift and adapt. Our partners moved quickly to help those in need.

It's very proud to say that in 2020 our Sustainable Healthcare Partner adopted these services to help address the needs of the community during this unprecedented time. These information about how COVID-19 impacts living health, is providing healthcare to the most vulnerable, these organizations for or gone above and beyond to make a difference.



SUSTAINABLE HEALTHCARE PARTNERS



LOOKING AHEAD

As we enter into a new year, we're hopeful that with the encouragement of an approved vaccination that life may soon return to something a little more normal. The risks are not yet over, and the journey ahead will be full of challenges. However, the Making a Difference Foundation is committed, more than ever, to our mission to guide and support the passions of medical providers and OBG employees to give back in their communities and a round the world.

Recovering from a worldwide pandemic will take time. We will need gratitude to once again thank the global heroes made needed care for those with limited or no access to health care. Everyone will need to get involved with organizations committed to helping us all recover from this pandemic. We, at the Making a Difference Foundation, are looking forward to anyone committed to cleaning up and helping in any way you can.



2020 FINANCIALS

WIKIOLA DIFFERENCE FOUNDATION | STATEMENT OF ACTIVITIES | JANUARY 1, 2020-DECEMBER 31, 2020

CONTRIBUTIONS

CHS HEALTHCARE	\$7,564.64
CHS EMPLOYEE	149,820.00
BRIDGES MEDICAL DONATIONS	6.00
EXTERNAL / OTHER	482,714.00
TOTAL CONTRIBUTIONS	\$439,104.64

INVESTMENT INCOME

\$50,000

DECREASE IN AVAILABLE FUNDS

(\$48,499)

PROGRAM SERVICES DISBURSEMENTS

LOCAL GRANTS	(\$26,788)
SUSTAINABLE HEALTHCARE GRANTS	790,000
MEDICAL MEDICAL GRANTS	271,740
DIAGNOSTIC EQUIP GRANTS	250,000
FINANCIAL GRANTS (CHS)	240,000
CHS EMPLOYEE COMPENSATION FUND	260,000
GRANT IN SUPPORT	120,747
TOTAL PROGRAM SERVICES	(\$2,094,788)

FUNDS AVAILABLE

(BEGINNING OF YEAR)

(\$2,404,477)

FUNDS AVAILABLE

(END OF YEAR)

(\$2,001,718)

OPERATING EXPENSES

ADMINISTRATIVE	\$3,424
OTHER EXPENSES	\$4,948
TOTAL OPERATING EXPENSES	\$83,372

THANK YOU

It is my special privilege to thank the people whose passion and generosity allowed me the chance to challenge Difference Foundation values. Your help guides our work and helps us stay focused on our mission, even during our toughest moments.

Thank you to the dedicated staff of passionate people who make our work very actively but make us all happy in the afternoon. Together we are creating a ripple effect of positive change in the world.

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JOIN US

To learn more about medical mission trips or contribute to the foundation visit makingadifferencecdn.org and follow us on Instagram @makingadifferencecfoundation.

Employees who wish to apply for a grant can find information and an application on the "Making a Difference Foundation" page on the CHS intranet.

If you have any questions, please email: information@makingadifferencecdn.org





MAKING A DIFFERENCE
PUBLISHING

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